

Office of the  
Judge Advocate General



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0160-1-09000-02-0001 (PD JAG CIMP)

18 March 2013

To Whom It May Concern:

My name is Major Jay Simpson and I am the Project Director for the Comprehensive Information Management Project within the Office of the Judge Advocate General of the Canadian Forces. The purpose of this letter is to refer to you Mr. Arnold Villeneuve.

The Judge Advocate General Comprehensive Information Management Project is a Department of National Defence capital project to implement electronic records and knowledge management systems and associated business processes within the Office of the Judge Advocate General. Mr. Villeneuve worked for our project from May 2012 to March 2013. He was originally contracted as a business analyst for our SharePoint-based legal knowledge management system, but was also employed as a system administrator and training developer.

Mr. Villeneuve's overall value to our project has been significant, but three areas stand out in particular. The first was his passion and energy. From Day One, Mr. Villeneuve approached his tasks at full speed. Our project has seen many challenges, technical and otherwise. Mr. Villeneuve eagerly dove into these issues, pressed them relentlessly, and did not stop until workable solutions were at hand. His focus was always on getting the job done; regardless of what he was asked to do. His personal confidence and desire to see things through buoyed his teammates and helped get everyone across the finish line.

A second key area was Mr. Villeneuve's knowledge of SharePoint and the overall Windows environment. Although hired as a business analyst, we employed Mr. Villeneuve primarily as a system administrator for several months due to his intimate knowledge of SharePoint. He guided us through a rebuild of our SharePoint farm and migrations between our development, pre-production and production environments. He

also led troubleshooting for several difficult problems. His knowledge of the SharePoint search engine and metadata mapping was particularly valuable. Further, where Mr. Villeneuve did not personally know how to deal with an issue, he quickly leveraged his network of associates to generate solutions.

Mr. Villeneuve's third stand-out quality was his commitment. One of our project's main challenges was personnel turnover. In a small team, the loss of expertise when a member departs can be especially difficult. Mr. Villeneuve had other options beside our project, but he chose to stick with us until the project was completed. In an industry as competitive as IT, this is not always the case. His level of integrity surpassed that of many of his peers.

In military parlance, a "force multiplier" is a capability provided to a force that enhances the probability of success in mission accomplishment. In other words, it is something that multiplies the power of a force to achieve greater effects than the force would otherwise be capable of. Mr. Villeneuve was a force multiplier for our project. I highly recommend him to you for any SharePoint-related work you may require.

Yours truly,



J.G. Simpson  
Major  
Project Director  
Comprehensive Information Management Project  
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